



# WILLIAMSON MAGOR & CO. LIMITED

Corporate Identity Number (CIN) : L01132WB1949PLC017715

REGISTERED OFFICE : FOUR MANGO LANE, SURENDRA MOHAN GHOSH SARANI, KOLKATA - 700 001

TELEPHONE : 033-2210-1221, 2243-5391, 2248-9434, 2248-9435, FAX : 91-33-2248-3683 / 8114 / 6265

E-mail : administrator@wmg.co.in, Website : www.wmtea.com

**29<sup>th</sup> December 2023**

The Secretary,  
BSE Ltd.,  
P.J. Towers, Dalal Street,  
**MUMBAI-400 001.**  
**Scrip Code: 519224**

The Secretary,  
National Stock Exchange  
of India Ltd.,  
Exchange Plaza,  
5<sup>th</sup> Floor,  
Plot No.C/1,G Block,  
Bandra-Kurla Complex,  
Bandra (E),  
**MUMBAI-400 051.**  
**Scrip Code: WILLAMAGOR**

The Secretary,  
The Calcutta Stock  
Exchange Ltd.,  
7, Lyons Range,  
**KOLKATA-700 001.**  
**Scrip Code: 33013**

Dear Sir/Madam,

**Sub: Intimation to Investors on availability of Online Dispute Resolution (ODR) Mechanism at Stock Exchanges.**

Pursuant to Regulation 30 of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 and in accordance with SEBI Circular(s) dated July 31, 2023 and August 4, 2023, please find attached a copy of the communication for our investors, on dispute resolution through the ODR mechanism.

In Compliance with the Regulation 46 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, the aforesaid SEBI Circulars and Communication and Link for the ODR Portal is made available on the website of the Company at [www.wmtea.com](http://www.wmtea.com).

**Path for accessing the above information of Online Dispute Resolution (ODR) Mechanism is as follows;**

***Notice to Shareholders > Online Resolution of Disputes.***

This is for your information and record please.

Thanking you,

Yours faithfully,

**For Williamson Magor & Co. Limited**

SK JAVED

AKHTAR

**Sk Javed Akhtar  
Company Secretary**

Digitally signed by SK JAVED  
AKHTAR  
Date: 2023.12.29 17:14:28  
+05'30'



**WILLIAMSON MAGOR & CO. LIMITED**

Registered Office: Four Mangoe Lane, Surendra Mohan Ghosh Sarani, Kolkata-700 001

CIN: L01132WB1949PLC017715, Email: administrator@mcleodrussel.com

Web: [www.wmtea.com](http://www.wmtea.com) Telephone: 033-2210-1221, 2248-9434/35

28 December 2023

**Online Resolution of Disputes in the Indian Securities Market**

Folio no. / DP Id Client Id: 16010XXXXXXXXXXXX8

Name of the Shareholder: XXXXXX Agarwal

Dear Shareholder,

This has reference to the shares held by you in the Company, under the folio number / DP Id Client Id mentioned above.

We bring to your kind notice the contents of the SEBI Circular No. SEBI/HO/OIAE/OIAE\_IAD-1/P/CIR/2023/131 dated 31 July 2023 read with a Corrigendum issued by SEBI on 4 August 2023 vide its Circular No. SEBI/HO/OIAE/OIAE\_IAD-1/P/CIR/2023/135 about expanding the scope of the existing dispute resolution mechanism in Indian Securities Market by establishing a common Online Dispute Resolution Portal (ODR Portal) which harnesses online conciliation and online arbitration for resolution of disputes arising in the Indian Securities Market.

Under this mechanism, any unresolved issues of any service requests/service-related complaints between investors/shareholders and listed companies including their Registrar & Share Transfer Agents arising out of latter's activities in the securities market, will be resolved in accordance with the above-mentioned SEBI Circulars. The Circular is hosted on our website at [https://wmtea.com/images/SEBI%20Circular\\_ODR\\_31072023\\_tcm526-681158.pdf](https://wmtea.com/images/SEBI%20Circular_ODR_31072023_tcm526-681158.pdf) and pursuant to the aforesaid SEBI Circular, a common Online Dispute Resolution Portal ( "ODR Portal" ) is now live.

In order to enhance investor awareness on this dispute resolution mechanism, a brief overview of the process is provided as follows:

- Investor(s) may initiate his/her/their grievance redressal process with the Company through designated persons/officials who handle issues relating to complaints/grievances of investors.
- In case, the grievance/complaint is not resolved satisfactorily, investor(s) may register his/her/their grievance/complaint on the SEBI Complaints Redress Systems (SCORES) platform in accordance with the process laid out at [www.scores.gov.in](http://www.scores.gov.in).

- Alternatively, or at any stage of the subsequent escalations provided through the SCORES platform, an investor may initiate dispute resolution through the ODR Portal at <https://smartodr.in/login>.
- The link to the ODR Portal is also displayed on our website at <https://www.wmtea.com>

For any queries on the above matter, investors may contact the Company's Registrar & Share Transfer Agent, Maheswari Datamatics Pvt Limited at [mdpldc@yahoo.com](mailto:mdpldc@yahoo.com) or the Company at [javed.akhtar@mcleodrussel.com](mailto:javed.akhtar@mcleodrussel.com).

Thanking you,

For **Williamson Magor & Co. Limited**

Sd/-

**Sk Javed Akhtar**  
**Company Secretary**